



PROJECT SHEET NO. 6

Slovnaft petrol stations

6

Maintenance, service, and supply of
electrical equipment, machinery, and
structural equipment.

8,000

Since 2011, we have inspected over 8,000 items of dedicated equipment for use by Slovnaft at all of its petrol stations across Slovakia. We update a detailed technical database on a yearly basis and perform an inspection of over 2,500 items of equipment, giving the Client a continuous approach to the current state of its assets and their technical condition.



Thanks to thorough diagnostics of equipment malfunctions, we are able to determine the efficiency of subsequent repairs or recommend that the Client substitute and upgrade their equipment, which helps the Client to cut operating costs over the long term.

The technical and operational maintenance of Slovnaft petrol stations that we provide ensures their uninterrupted operation without any restraints for the Client.

Slovnaft petrol stations

Slovnaft correctly assessed the efficiency of outsourcing support activities at their petrol stations. Taking into consideration the arguments supporting the benefits of a single supplier for all four regions, the Client decided to choose an integrated supplier, and BK group became that supplier in 2011. Currently, we provide the Client with the maintenance, service, and supply of electrical equipment, machinery, and structural equipment at over 200 petrol stations across Slovakia. Our services include, inter alia, repairs of interior and exterior lighting, compressors, and pressure meters, preventive and operative maintenance of equipment, small and medium-scale structural repairs, and service of sanitary fittings.

Scope of cooperation

BK group also provides the Client with professional inspections and tests of electrical, gas, and pressure equipment, and last but not least, a 24-hour on-call service. Thanks to our pro-client thinking, we can supply a wide range of new equipment and other consumer products in addition to our technical services. We were thus able to supply consumer electronics, refuse containers, kitchen equipment, boilers, automatic doors, and lighting sources for Slovnaft petrol stations.



The installation of power saving systems resulted in savings amounting to 28% with regard to lighting fixtures.

33

Over the last year we supplied more than 33 MWh of backup electricity using a diesel generator.

Project challenges

1
2
3

Mobility Our technicians have at their disposal mobile storage units with the most commonly-used spare parts, which make it possible to resolve any notified incidents in a timely manner and prevent the Client from incurring additional transport costs.

Reliability Each year we inspect over 300 Airfix units at Slovnaft petrol stations, so that the Client's customers can safely inflate their tyres and arrive at their desired destination.

Cost control Deficiencies that do not impair the operation of petrol stations, such as the supply of lighting sources, are dealt with through the cumulative deployment of personnel in conjunction with other notified incidents, thus cutting the Client's transport costs.

Clarity of equipment audit reports

We have implemented an electronic filing system due to the rising number of e-documents, enabling the easy searching, inserting, and processing of records. The electronic filing system is used mainly for the clear and safe filing of equipment audit reports for individual clients.

Thanks to our central electronic archive, we are able to submit to the Client any audit report with regard to all facilities managed by our company from any petrol station across Slovakia in next to no time.



Customer satisfaction is key

Štefan Gavron, Project Manager for Slovnaft

It is important that the Client avoids any restrictions with regard to petrol stations, i.e. the equipment must be in flawless technical condition and must function in an unimpeded manner. Therefore, we scrutinise and update the technical database of equipment on a yearly basis, which gives the Client an overview of its assets and the technical condition thereof.

Consequently, we are able to plan repairs and necessary investment with regard to the given equipment for the following period of time, ensuring their efficient use and minimising interruptions of operation due to full equipment damage.



We can remove notified deficiencies in a timely manner thanks to our branch network, so that the Client does not have to interrupt the operation of a petrol station; also, we help the Client to cut operation costs thanks to outsourcing support activities.

2,270

We can remove more than 2,270 notified defects at petrol stations in a year, so that no facility has to interrupt its operations.

24

We are at the Client's disposal 24/7 thanks to our on-call service.

214

We manage all 214 Slovnaft petrol stations across Slovakia



About BK group

Based on years of experience, BK group brings its clients comprehensive and efficient solutions and savings in the field of building technology in compliance with EU and global standards. During its 20+ years of existence, the group has provided its services both in Slovakia and in foreign markets, primarily in Romania, Russia, Algeria, and Chad. BK group's customers include local and multinational companies operating in the residential and administrative, commercial, public, and industrial sectors.

We are building insiders. Our individual client approach, personal involvement, and pro-client thinking, along with an expertise in all areas of our specialisation, enable us to assume full responsibility and liability for our clients. This results in the provision of professional services and long-term, honest relationships with our clients. Thanks to our experience, accountability, and flexibility, we enable our customers to develop their core businesses at a faster pace.

Related documents can also be found at www.bkgroup.info

Building Insiders



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